

# Forum meeting record

<b>Forum:</b>	<b>Real-Time Data for Consumers (RTD) Draft HLIA Industry Briefing</b>
<b>Date:</b>	17 October 2025
<b>Time:</b>	10:30AM – 12:30PM (MEL/SYD)
<b>Location:</b>	MS Teams

## 1 Meeting summary

AEMO facilitated an industry briefing on the draft high level implementation assessment for the Real-Time Data reform.

Topics covered were:

- Overview of the AEMC Real-time Data for Consumers Draft Determination
- A summary of the key items
- Potential AEMO and IEC Procedure Impacts
- Participant market system impacts
- Indicative Milestones
- How participants can get involved in the implementation of reform.

AEMO provided an overview of the feedback sought, highlighting that AEMO welcomes any stakeholder feedback on this RTD Draft HLIA, due by Thursday, 23 October 2025. Comments should be sent via email to [NEMReform@aemo.com.au](mailto:NEMReform@aemo.com.au). A response template is available for stakeholders to use and was sent after the session via email. For more information, refer to the accompanying slide pack.

**Participants should note that AEMO’s submission to the AEMC’s rule change is not a substitute for participant’s responses to the AEMC’s rule consultation process.**

## 2 Q&A

AEMO facilitated Q&A throughout the session as captured in below table.

### 2.1 Grandfathering Clause specific to Metering Data Providers

Raised by	Question/Issue Raised	Response
<b>Kambiz Vessali – Secure Metering</b>	MSR is to be completed by 2030 with no provision of a Grandfather clause and is that considered an issue for the rollout of the smart meters, considering that there is going to	AEMO advised participants to raise concerns in their submissions to the AEMC, noting that this matter has been identified within the body of the draft HLIA, and that AEMO understands the issue.

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	be a stack of those meters? Is AEMO concerned about this?	Counter from Tim Ryan, noting that all meters should already be capable and upgradable.

## 2.2 Security Risk Assessment

Raised by	Question/Issue Raised	Response
<b>Greg Daley - CitiPower / Powercor</b>	I have concerns about exposing metering infrastructure to home networks. That ability to connect or disconnect, especially for life support customers is essential for us to maintain. Has a security risk assessment had been done?	AEMO advised participants to raise concerns in submissions to the AEMC as this is a matter to be considered in the Rule.
<b>Mark Riley - AGL</b>	AEMO has SOCI responsibilities for IT security in the industry.	AEMO clarified that security matters would be considered in future procedures and not at the draft stage.
<b>Tim Ryan – Ready. Energy</b>	Data standards bodies are also involved and the appropriateness of AEMO doing this work. Discussions about broadcast technology and that secure, one-way data delivery is possible.	AEMO reinforced security requirements would be considered once the Final Rule has been published and not at the draft stage. The session today is to discuss the draft HLIA.
<b>Helen Vassos – Plus ES</b>	With the Ombudsman inquiries, I have noticed that they will be reflected within the AEMO procedures, just something to consider at the industry level. Retailers and MCs already have agreements in place. Something to consider in your submissions to the AEMC is the possibility for a conflict or for ambiguity with what is currently in commercial arrangements.	AEMO confirmed that they will feed that into pre consultation work with industry to deal with complex issues needing to be resolved within AEMO procedures.

## 2.3 Real Time Access Authorised Recipient

Raised by	Question/Issue Raised	Response
<b>Tim Ryan – Ready. Energy</b>	What about the need for accredited recipients? Consumers have the right to provide their data to anyone should they chose to – citing the recent Rule on basic power quality data provision. If customers choose to pass that data onto someone else we don't see a need to be any part of that unless it relates to control functionality, that's different.	AEMO clarified the definition in the Rules of real-time data vs power quality data and the delivery differences. The Draft Rule description of real time data includes units of measure of phase angle, voltage and current which is the same as basic power quality data, but the difference is the actual delivery and provision of that data. So, whilst the units

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		of measure are the same, the definition is different.

## 2.4 Visibility and Level of Data in MSATS

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<b>Helen Vassos – Plus ES</b>	<p>Should standing data be at the metre or NMI level?</p> <p>Consideration needs to be had around multi metered sites at a particular connection point and whether there is a cost benefit analysis of future proofing every single meter with RTD, especially the ones that have already been installed or whether should be on a per meter basis.</p>	<p>AEMO clarified that the draft rule refers to connection points but acknowledged industry feedback to the AEMC may shift this. The detailed requirements would be covered in AEMO’s pre consultation with stakeholders once the Final Rule is published.</p>
<b>Wayne Farrel - Yurika</b>	<p>How would the capability and enablement of wired/wireless be reflected and updated in MSATS?</p>	<p>AEMO clarified that details are to be determined as part of the AEMO consultation process providing wired and wireless was required by the Final Rule.</p>
<b>Kambiz Vessali - Secure Metering</b>	<p>In support of what Helen was saying earlier on, standing data should be on a metering level, if you want to record at a NMI level, there will be issues with multiple meters on the one NMI.</p>	<p>AEMO clarified that as the Rule is at the draft determination stage, some matters might change in the Final, and AEMO will consult in detail at that stage.</p>
<b>Mark Riley - AGL</b>	<p>This information absolutely needs to be at the meter level because we've got lots of sites with multiple meters. You might have a controlled load meter that's not relevant or very relevant. There may be sites where some meters are often kilometers away from other meters, but they're all on one connection point. So just knowing a connection point is enabled tells you nothing and would almost certainly generate site visits every time at a high cost to everyone, including customers, because at the end of the day, those costs get passed through somewhere. The other thing to consider is a flag that if we cannot provide real time data, for instance, the meter is in the basement.</p>	<p>AEMO recognised that environmental factors might need to be considered as part of the Rule-making process.</p>

## 2.5 Hardwired vs Wireless data Delivery

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<b>Opi Taumalolo, Landis &amp; Gyr</b>	What about the impact of hardwired requirements on manufacturers and supply chains?	AEMO acknowledged the challenge, noting that these are matters that should be raised to the AEMC in submission to their consultation.
<b>Mark Riley - AGL</b>	Commented on potential for stock shortages if the rules were too rigid.	

## 2.6 Other questions/ Issues Raised

Raised by	Question/Issue Raised	Response
<b>Mark Pilkington, CitiPower / Powercor</b>	<p>The draft decision is very clear that we're pushing the data. We're not responsible for its arrival anywhere. I'm not quite sure how the authorised recipient really matters because we're pushing the data out either through the wired or the wireless connection.</p> <p>Mark also clarified that the rule should be limited to metering installations for small customers at their connection point and not to new type 8 or 9 metering installations.</p>	<p>AEMO noted that the Draft Rule does not appear to require delivery of RTD from type 8 or 9 metering installations.</p>
<b>Helen Vassos - Plus ES</b>	<p>Question was asked about managing multiple wireless connections and revoking access.</p>	<p>AEMO recognised that this is a complex matter.</p>
<b>Sean Jennings – Red &amp; Lumo Energy</b>	<p>B2B and System impacts were raised along with the need for new service orders, consent management, and a revocation processes.</p>	
<b>Helen Vassos - Plus ES</b>	<p>Question was asked about the staggered approach for B2B go-live when the timeline was shared.</p>	<p>AEMO clarified the rationale, industry dependencies, and the proposal for staged commencement.</p>
<b>Opi Taumalolo, Landis &amp; Gyr</b>	<p>Question was asked about protocol standardisation for data delivery.</p>	<p>AEMO clarified that it will consult after the final rule is published.</p>
<b>Tim Ryan, Ready.Energy</b>	<p>There was discussion on the need for synchronisation, energy values, and a working group for protocol development and that this should be done rapidly.</p>	<p>AEMO noted that it is required to consult in line with the requirements in the NER, to the extent that the Final Rule places obligations on AEMO.</p>